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# GRADUATE EXIT SURVEY REPORT

Spring 2020

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Baptist Bible College & Theological Seminary  
628 East Kearney Street  
Springfield, Missouri 65803  
Dr. Mark Milioni, President

## EXECUTIVE SUMMARY

The graduate exit survey is designed to solicit student feedback for institutional effectiveness and strategic planning purposes. Comprehensive institutional effectiveness assessment includes both curricular (educational services) and co-curricular (support services). The questions/statements on the survey were intentionally designed to address student perceptions, expectations, experience, and satisfaction with regard to Institutional Learning Outcomes (ILOs), Program Learning Outcomes (PLOs), faculty, staff, student life experience, technology, safety & security, facilities and maintenance, library services, financial services, institutional loyalty, and graduate placement/employability. Thus, both the educational services and support services of the College are addressed and assessed through this survey.

Survey questions were listed in the form of a positive statement with a corresponding Likert scale from 1-7, with 1 being "Completely Disagree" and 7 being "Completely Agree."

Highlighting: **Green** = Positive/Promote; **Yellow** = Neutral/Caution; **Red** = Alert/Needs Attention.

### Key Observations

1. **Statement #1** (pg. 5): "BBC offers a **spiritual climate** that helps students **grow and develop in their walk with God.**" Responses were overwhelmingly positive: 55 of 59 students (93.2%) reported a score of 5-7. Only 1 student (1.7%) reported a score lower than 4. **NOTE:** This is an **improvement** over the 2019 survey, where 3 students (5.88%) reported a score lower than 4.
2. **Statement #2** (pg. 5): "While I know that I still have more to learn, BBC's overall **Bible training** has met my expectations." Responses were overwhelmingly positive: 51 of 59 students (86.5%) reported a score of 5-7. Only 3 students (5.1%) reported a score lower than 4. **NOTE:** This is an **improvement** over the 2019 survey, where 7 students (13.73%) reported a score lower than 4.
3. **Statement #3** (pg. 6): "While I recognize that college is a big investment, I believe **BBC's cost is a good value** in comparison to other colleges." Responses were positive: 43 of 59 students (72.8%) reported a score of 5-7. Only 27.2% of students reported a score of 4 or lower ( 8 students (13.6%) reported a score of 4, and 8 students (13.6%) reported a score of 1-3). **NOTE:** This is an **improvement** over the 2019 survey, where 18 students (35.3%) reported a score lower than 4 ( 8 students (15.69%) reported a score of 4, and 10 students (19.61%) reported a score of 1-3).
4. **Statement #4** (pg. 6): "If I had it to do all over again, **I would choose to attend college at BBC.**" Responses were overwhelmingly positive: 49 of 59 students (83.1%) reported a score of 5-7. Only 17% of students reported a score of 4 or lower (4 students (6.8%) reported a score of 4, and 6 students (10.2%) reported a score of 1-3 with 2 students reporting a score of 1). **NOTE:** This is an **improvement** over the 2019 survey, where 17 students (33.2%) reported a score lower than 4 (6 students (11.76%) reported a score of 4, and 11 students (21.57%) reported a score of 1-3 with 4 students reporting a score of 1).

5. **Statement #5** (pg. 7): “If I had it to do all over again, I would pursue the same major.” Responses were overwhelmingly positive: 50 of 59 students (84.8%) reported a score of 5-7. Only 2 students (3.4%) reported a score lower than 4.
6. **Statement #6** (pg. 7): “While I know that I still have more to learn, I believe my program has adequately prepared me to enter my field of study.” Responses were overwhelmingly positive: 53 of 59 students (89.8%) reported a score of 5-7. Zero (0) students (0.0%) reported a score lower than 4. **NOTE:** This is an improvement over the 2019 survey, where 6 students (11.76%) reported a score lower than 4.
7. **Statement #7** (pg. 8): “As it currently stands, the training offered within my program includes an adequate variety and number of practical experiences.” Responses were overwhelmingly positive: 51 of 59 students (86.4%) reported a score of 5-7. Only 1 student (1.7%) reported a score lower than 4.
8. **Statement #8** (pg. 8): “Overall, BBC has been effective in encouraging and expecting academic excellence.” Responses were overwhelmingly positive: 50 of 59 students (84.8%) reported a score of 5-7.
9. **Statement #9** (pg. 9): “Generally speaking, my experiences with the faculty members that currently teach in my program have met my expectations.” Responses were overwhelmingly positive: 52 of 59 students (88.2%) reported a score of 5-7.
10. **Statement #10** (pg. 9): “Over the past 12 months, experiences with BBC faculty members that teach outside my program have met my expectations.” Responses were overwhelmingly positive: 53 of 59 students (89.9%) reported a score of 5-7.
11. **Statement #11** (pg. 10): “Over the past 12 months, my experiences with BBC employees outside of the classroom (including administrators, office staff, maintenance workers, etc.) have met my expectations.” 53 of 59 students (91.5%) reported a score of 5-7. Only 5 students (8.5%) reported a score lower than 5.
12. **Statement #13** (pg. 11): “As a graduate, I feel a strong personal connection to BBC.” Responses were positive: 43 of 59 students (72.9%) reported a score of 5-7. However, 10 students (16.9%) reported a score of 4, and 6 students (10.2%) reported a score of 2 or 3. Zero (0) students reported a score of 1 compared to 2019, where 5 students reported a 1.
13. **Statement #14** (pg. 11): “Institutional communication channels (including Chapel announcements, the Patriot Post, campus text messages, etc.) provide timely information that students need to know.” 55 of 59 students (93.2%) reported a score of 5-7. Only 4 students (6.8%) reported a score lower than 5. **NOTE:** This is a significant improvement over the 2019 survey, where 33 of 51 students (64.7%) reported a score of 5-7, 11 students (21.6%) reported a score of 4, and 7 students (13.7%) reported a score of 1-3.
14. **Statement #16** (pg. 12): “BBC’s library staff and resources have generally met my expectations.” Responses were overwhelmingly positive: 58 of 59 students (98.3%) reported a score of 5-7. Only 1 student (1.7%) reported a score of 4, and zero (0) students (0.0%) reported a score lower than 4. **NOTE:** In 2020, as in 2019, this statement received the highest number of 5-7 ratings on the survey.
15. **Statement #17** (pg. 13): “BBC’s technological staff and resources (e.g., WiFi, Populi, classroom equipment, etc.) have generally met my expectations.” Responses were overwhelmingly

positive: **56 of 59 students (94.9%) reported a score of 5-7.** Only 1 student (1.7%) reported a score of 4, and only 2 students (3.4%) reported a score of 3. Zero (0) students (0.0%) reported a score lower than 3. **NOTE:** This is an **improvement** over the 2019 survey, where 6 students (11.8%) reported a score of 4, and 6 students (11.8%) reported a score of 1-3.

16. **Statement #18** (pg. 13): “BBC offers a **safe and secure campus.**” Responses were proportionately disbursed. 35 of 59 students (59.26%) reported a score of 5-7. 12 students (20.3%) reported a score of 4, and 12 students (20.4%) reported a score of 1-3. **NOTE:** This statement received the lowest ratings on the survey, but there was **significant improvement** over the 2019 survey responses, where only 24 of 51 students (47.06%) reported a score of 5-7, and 20 students (39.22%) reported a score of 1-3.
17. **Statements #21 and #22** (pgs. 15-16): “In what regular **local church ministries have you served** while attending BBC?” What ministries do you anticipate for the **future?** Student responses indicate **significant involvement and service in numerous local church ministries.**
18. **Statement #23** (pg. 16): Student responses regarding **graduate placement/employability and continuing education** indicate that 47 of 59 students (79.7%) plan to begin or continue working in their field of study and/or continue their education within the near future (0-18 months).

### **Summary**

The overall results of the graduate exit survey are **very positive** and indicate that the College is effective with regard to its Mission and the established ILOs. Students overwhelmingly affirm that BBC provides excellent Bible training (HEAD), offers a spiritual climate that helps students grow and develop in their walk with God (HEART), adequately prepares students to enter their field of study (HEAD, HAND), and facilitates/encourages students to serve/minister in the local church (HEART, HAND). **It is also important to note that the College improved in almost every area when compared to the 2019 survey.**

### **Action Items**

While overwhelmingly positive, the survey responses highlighted some areas for continued review, monitoring, and/or improvement including: safety and security enhancements, and alumni loyalty development.

## DEMOGRAPHICS

### Respondents: 59

- Undergraduate - 55
- Graduate - 4

### Gender:

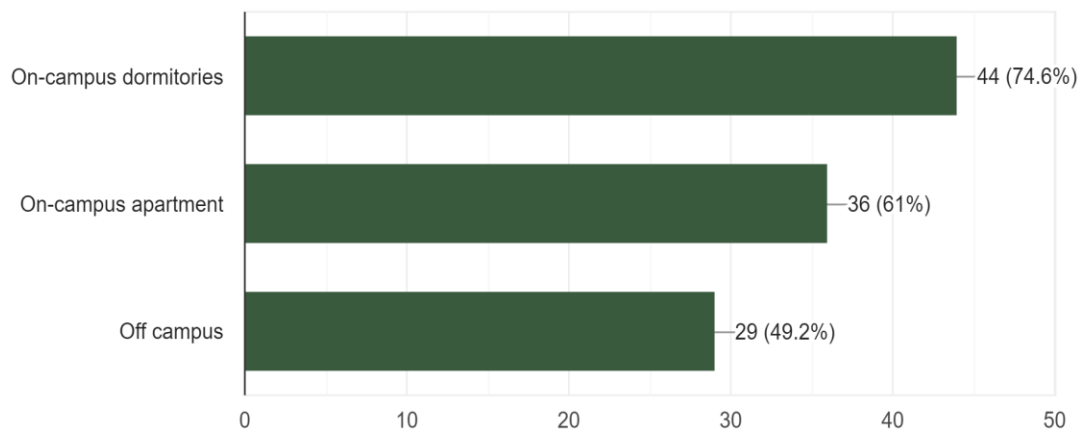
- Female - 34 (57.6%)
- Male - 25 (42.4%)

### Degree Programs Represented:

- Biblical Counseling - 11 (18.6%)
- Biblical Counseling (Master's) - 1 (1.7%)
- Business - 6 (10.2%)
- Church Ministry (BA or BS) - 0 (0.0%)
- Church Ministry (Master's) - 2 (3.4%)
- Divinity (MDiv) - 1 (1.7%)
- Education - 11 (18.6%)
- Missions/Intercultural Studies - 16 (27.1%)
- Nursing - 3 (5.1%)
- Pastoral Studies - 8 (13.6%)

Please indicate where you have lived while attending BBC (mark all that apply):

59 responses

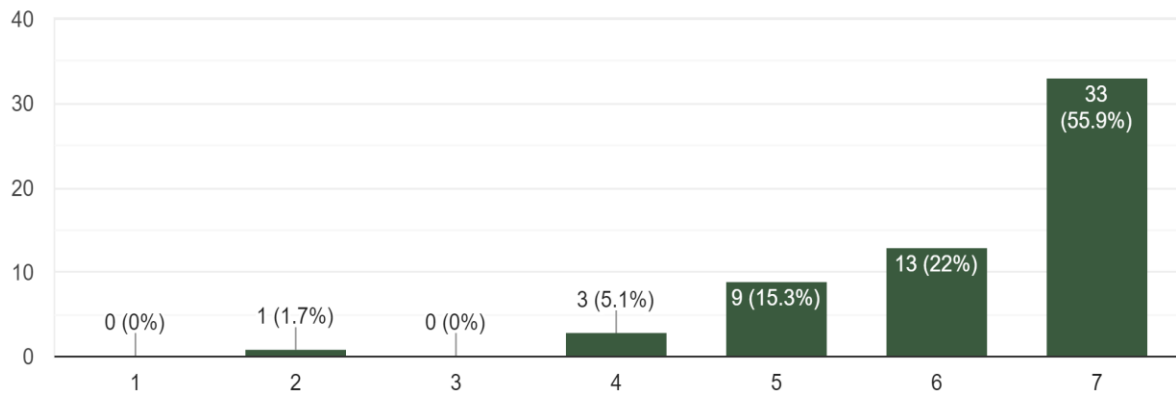


## QUESTIONS (STATEMENTS)

1.

BBC offers a spiritual climate that helps students grow and develop in their walk with God.

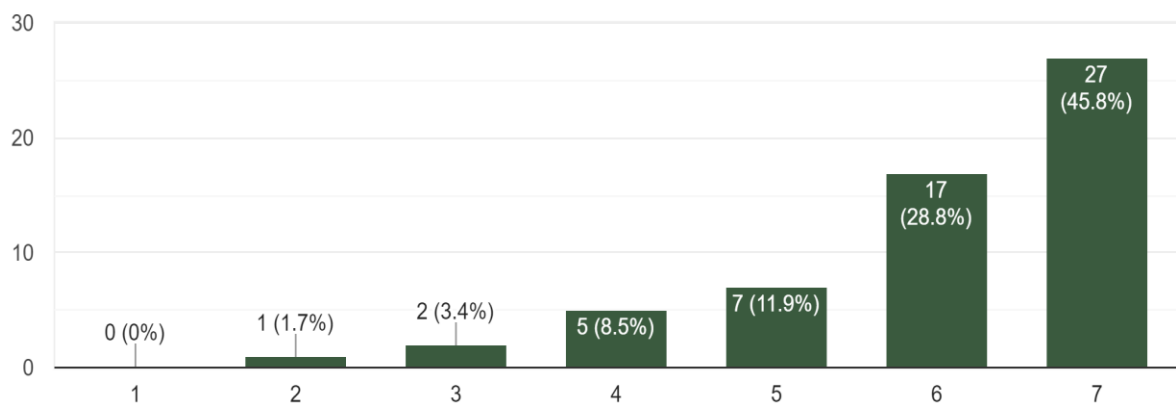
59 responses



2.

While I know that I still have more to learn, BBC's overall Bible training has met my expectations.

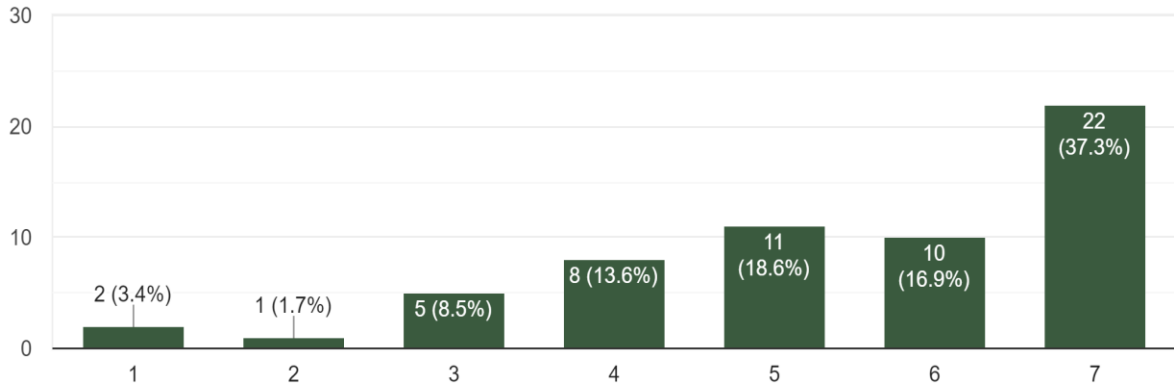
59 responses



3.

While I recognize that college is a big investment, I believe BBC's cost is a good value in comparison to other colleges.

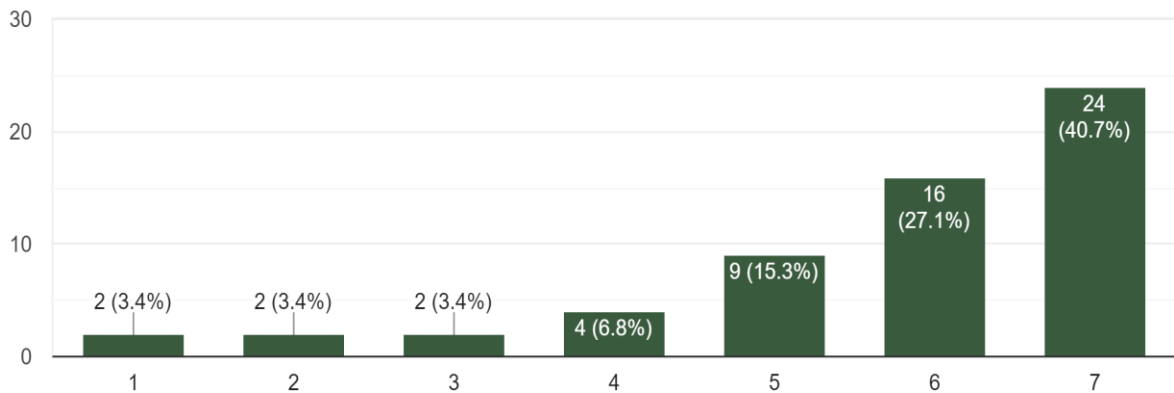
59 responses



4.

If I had it to do all over again, I would choose to attend college at BBC.

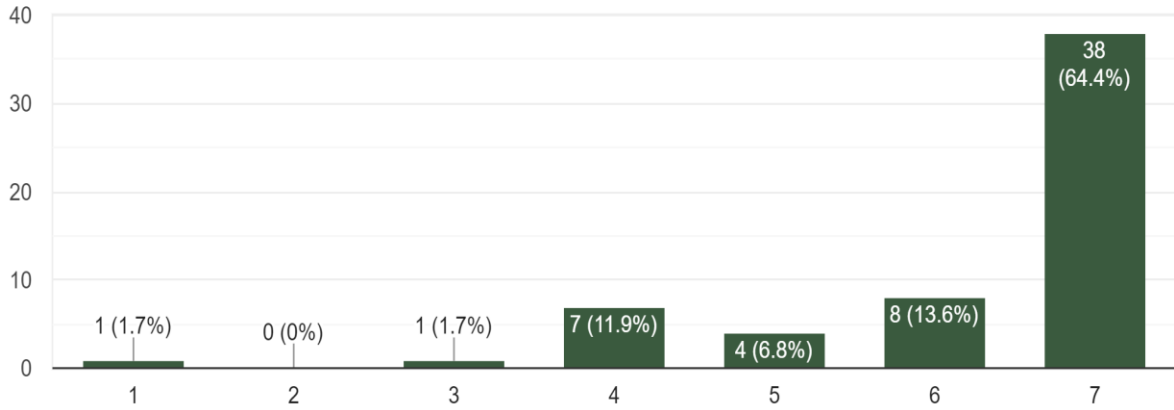
59 responses



5.

If I had it to do all over again, I would pursue the same major.

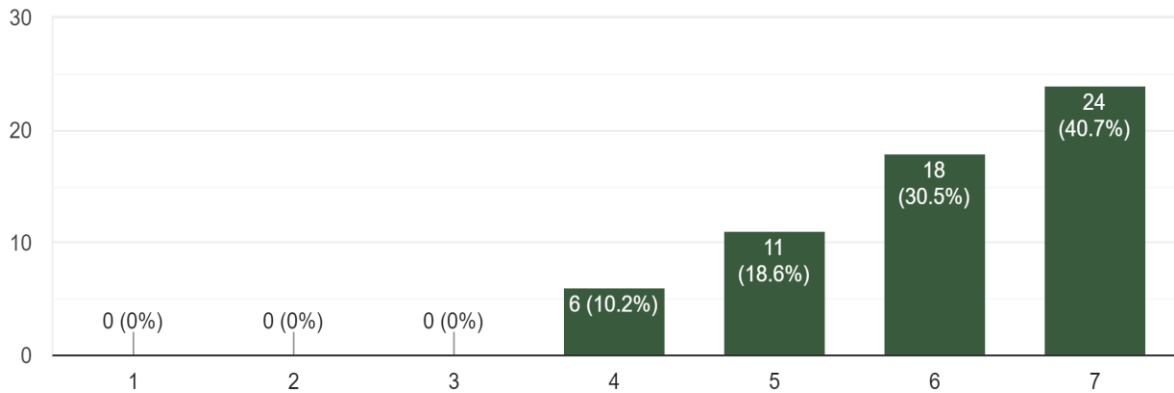
59 responses



6.

While I know that I still have more to learn, I believe my program has adequately prepared me to enter my field of study.

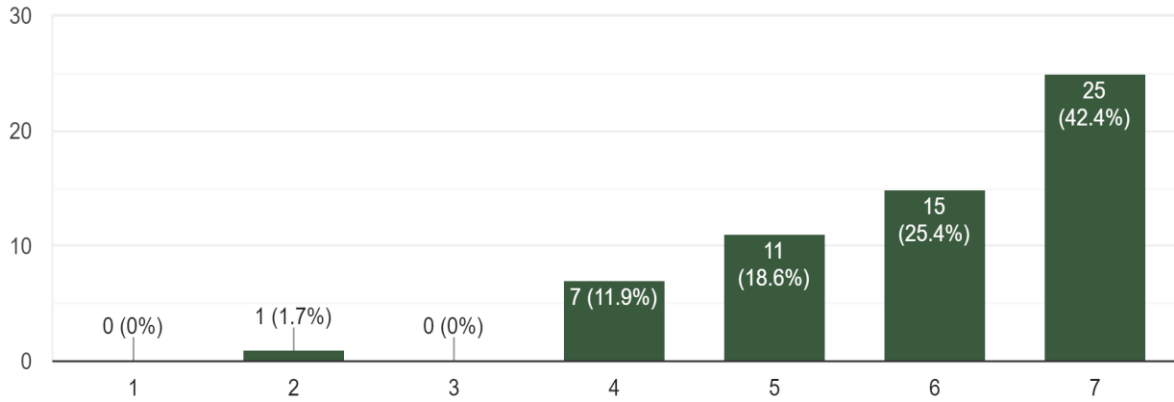
59 responses



7.

As it currently stands, the training offered within my program includes an adequate variety and number of practical experiences.

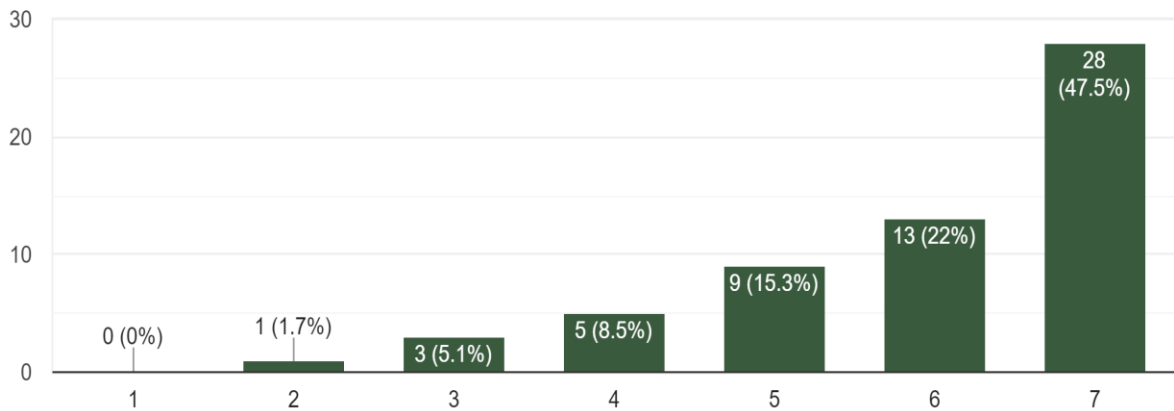
59 responses



8.

Overall, BBC has been effective in encouraging and expecting academic excellence.

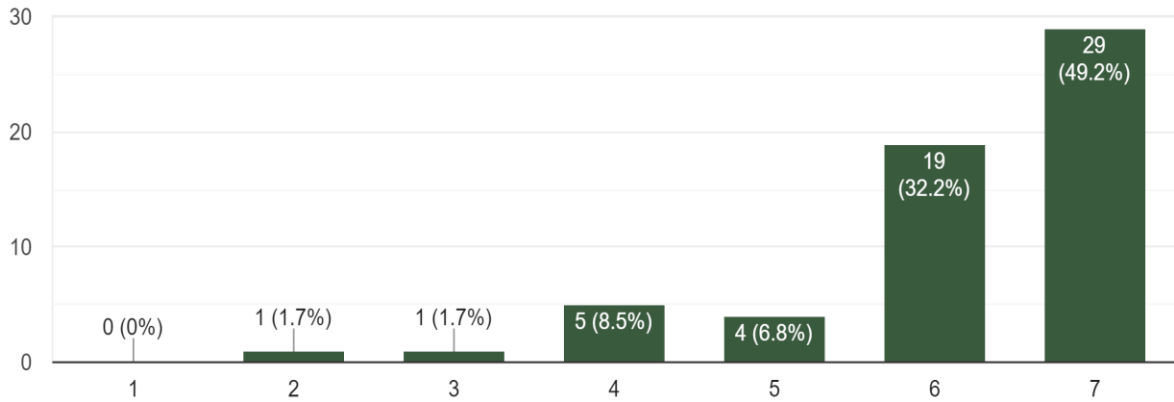
59 responses



9.

Generally speaking, my experiences with the faculty members that currently teach in my program have met my expectations.

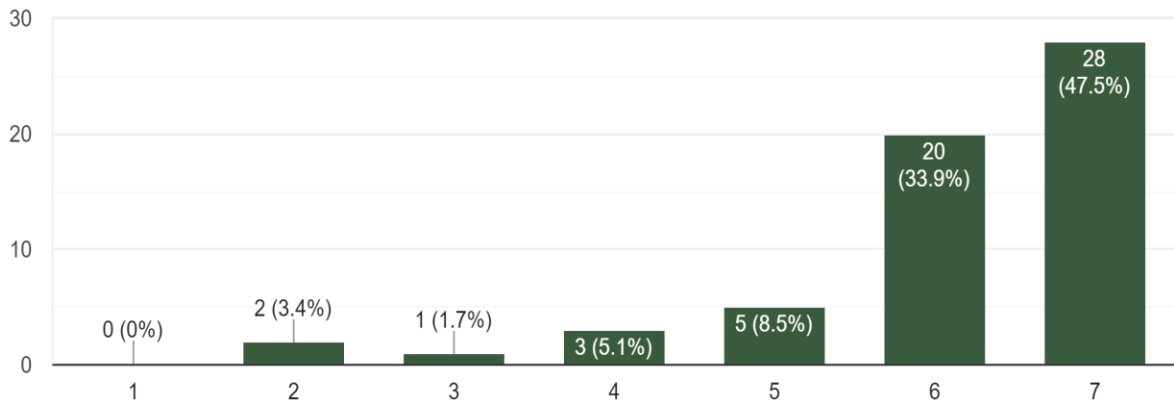
59 responses



**10.**

Over the past 12 months, experiences with BBC faculty members that teach outside my program have met my expectations.

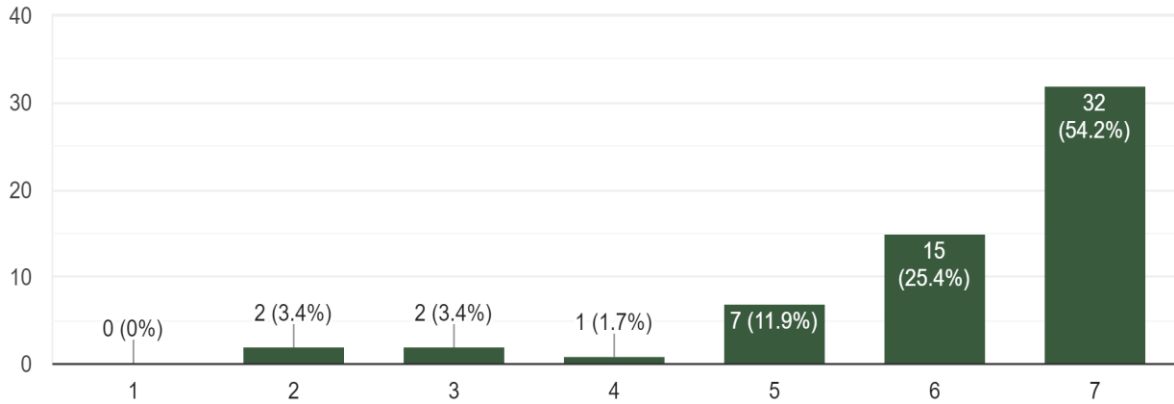
59 responses



**11.**

Over the past 12 months, my experiences with BBC employees outside of the classroom (including administrators, office staff, maintenance workers, etc.) have met my expectations.

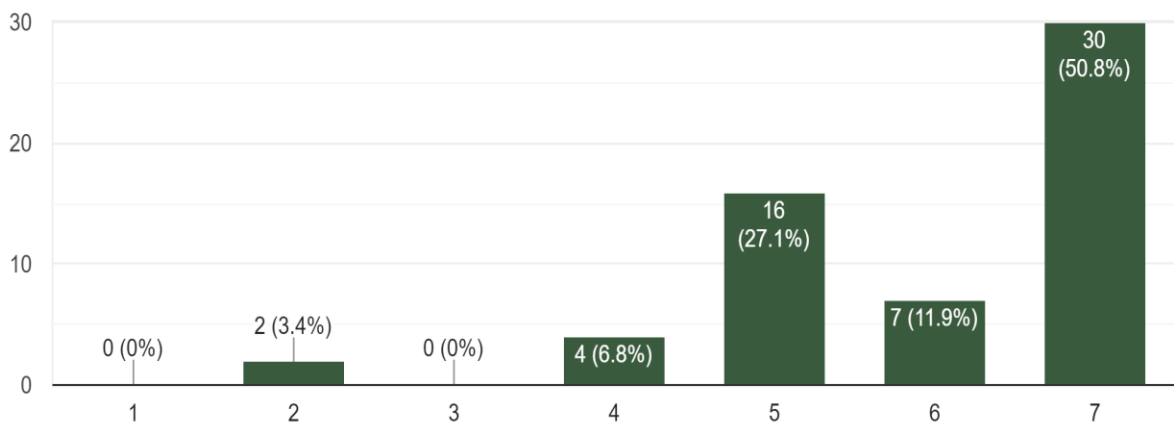
59 responses



**12.**

BBC provides students with opportunities to connect with the College and with other students outside of the classroom (e.g., social events, athletics, traveling teams, etc.).

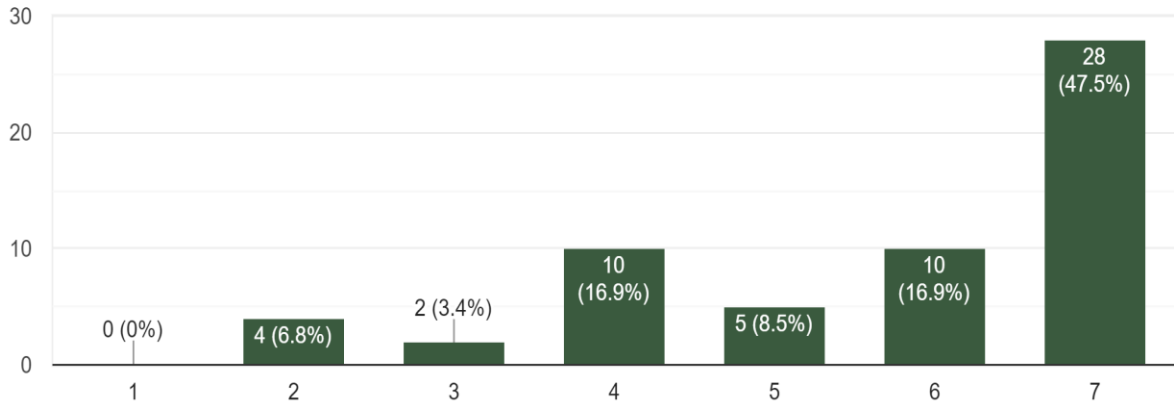
59 responses



**13.**

As I graduate, I feel a strong personal connection to BBC.

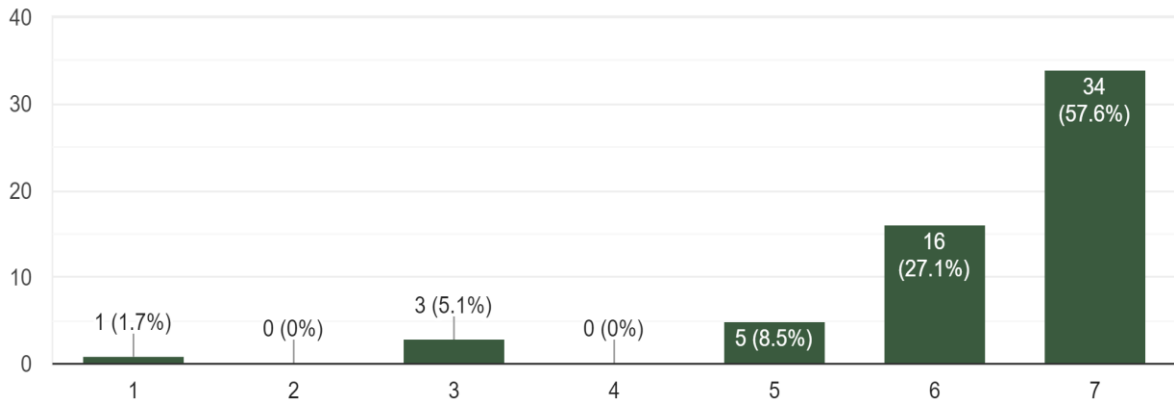
59 responses



**14.**

Institutional communication channels (including Chapel announcements, the Patriot Post, campus text messages, etc.) provide timely information that students need to know.

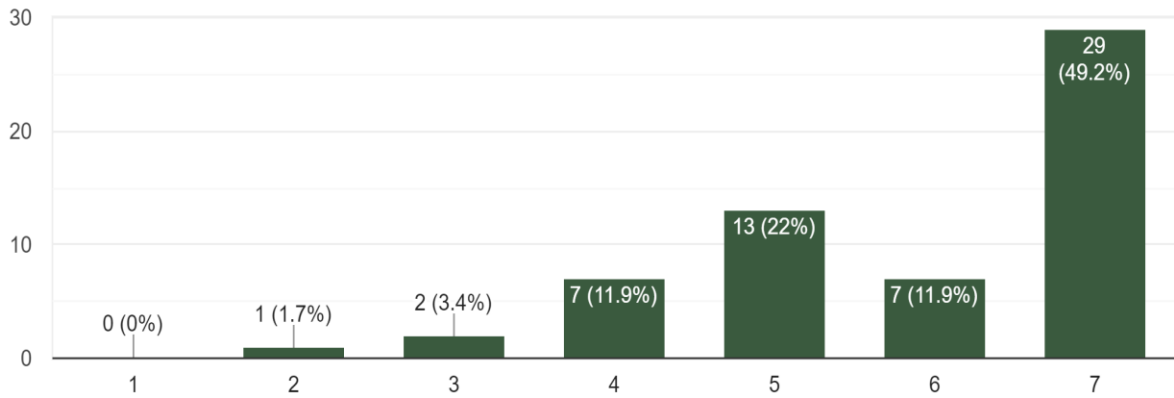
59 responses



**15.**

BBC has been effective in providing me with financial counseling and/or information about such things as scholarships, payment plans, and financial aid.

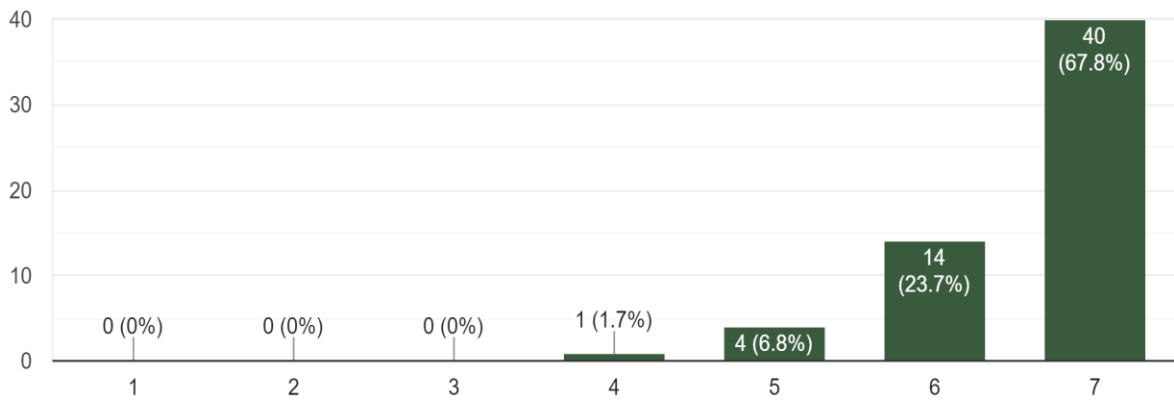
59 responses



**16.**

BBC's library staff and resources have generally met my expectations.

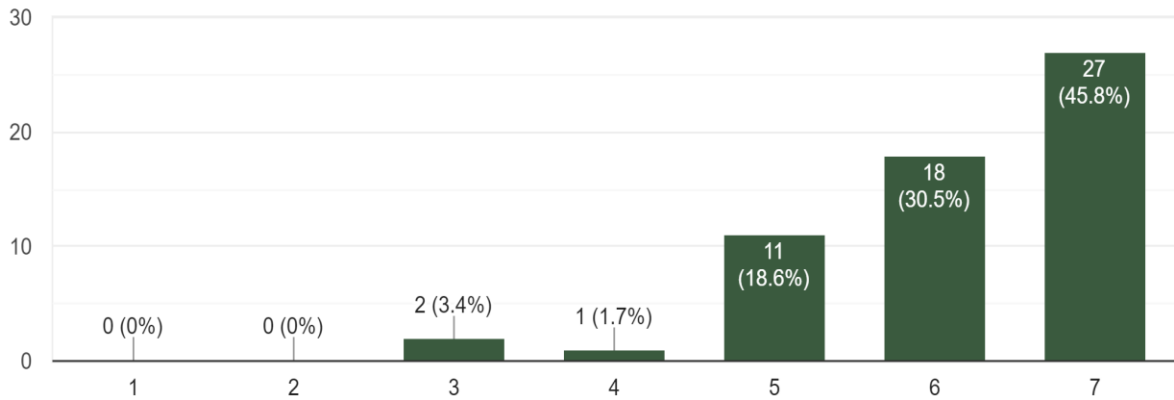
59 responses



**17.**

BBC's technological staff and resources (e.g., WiFi, Populi, classroom equipment, etc.) have generally met my expectations.

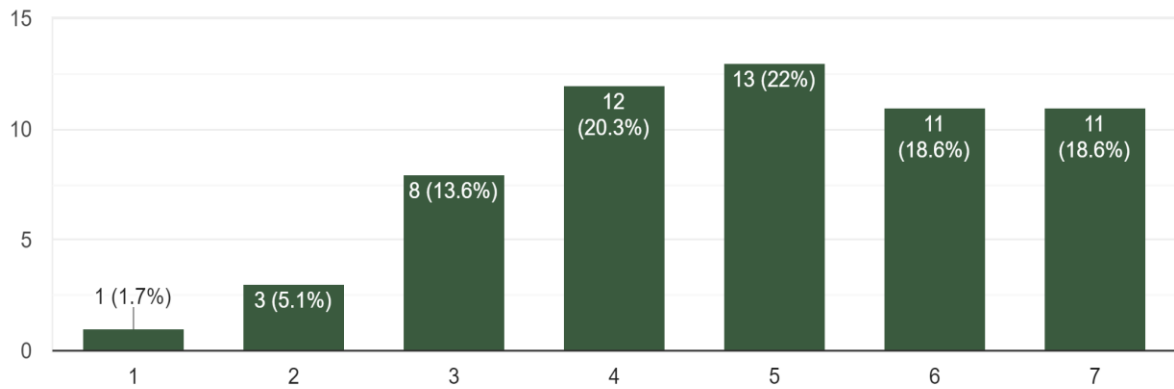
59 responses



**18.**

BBC offers a safe and secure campus.

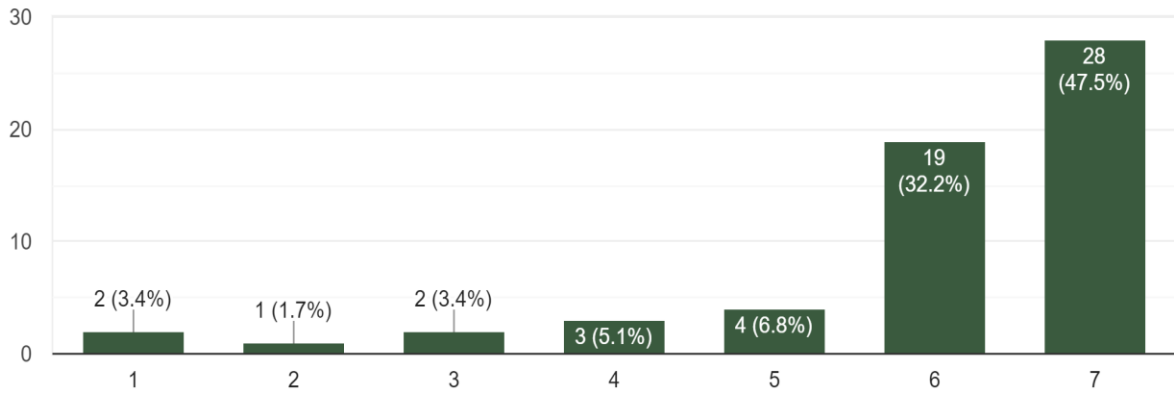
59 responses



**19.**

Campus personnel (faculty or staff) have helped me to network with professionals in my field or to learn about employment opportunities related to my program.

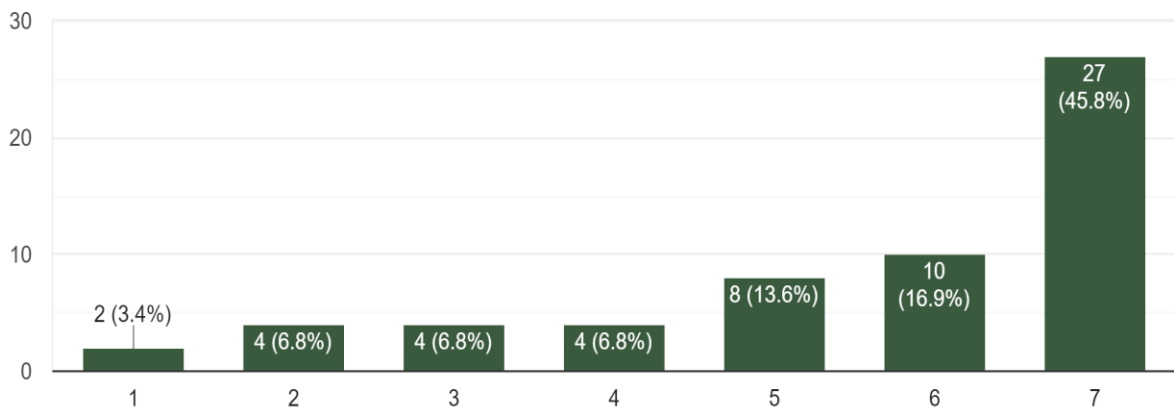
59 responses



**20.**

Campus personnel (faculty or staff) have effectively guided me toward my future in ways such as career counseling, help with my résumé, recommendations to employers, etc.

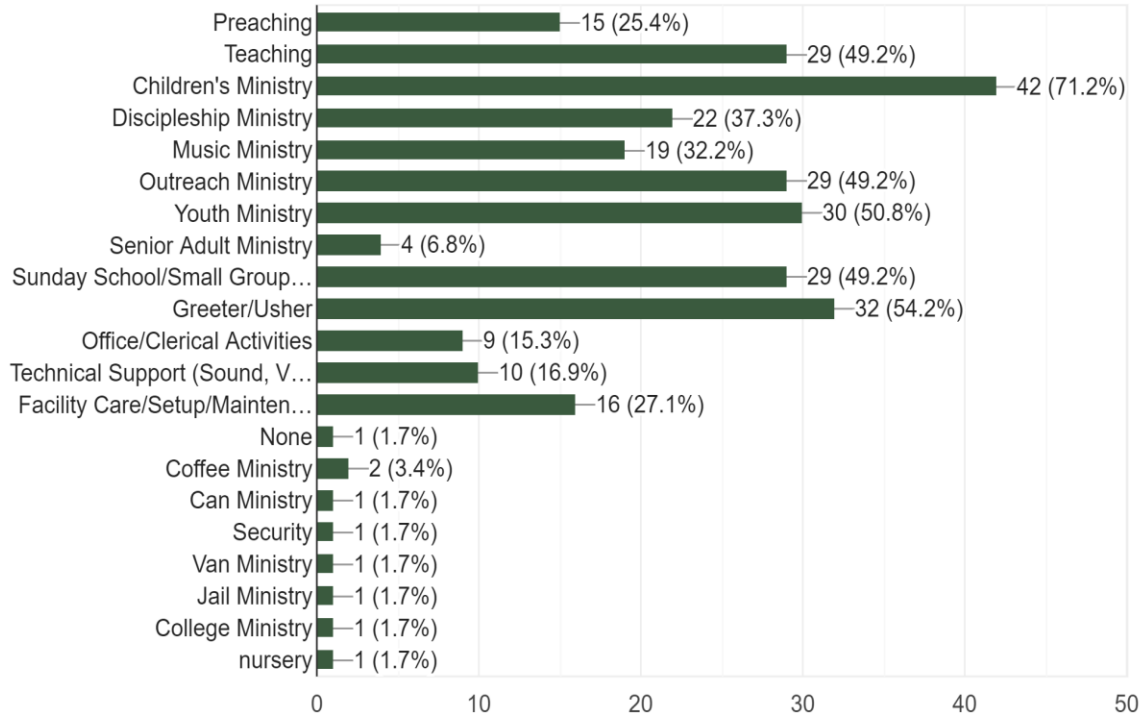
59 responses



21.

In what regular local church ministries have you served while attending BBC? Identify any pattern of service that occurred during your time as a BBC student. Mark all that apply.

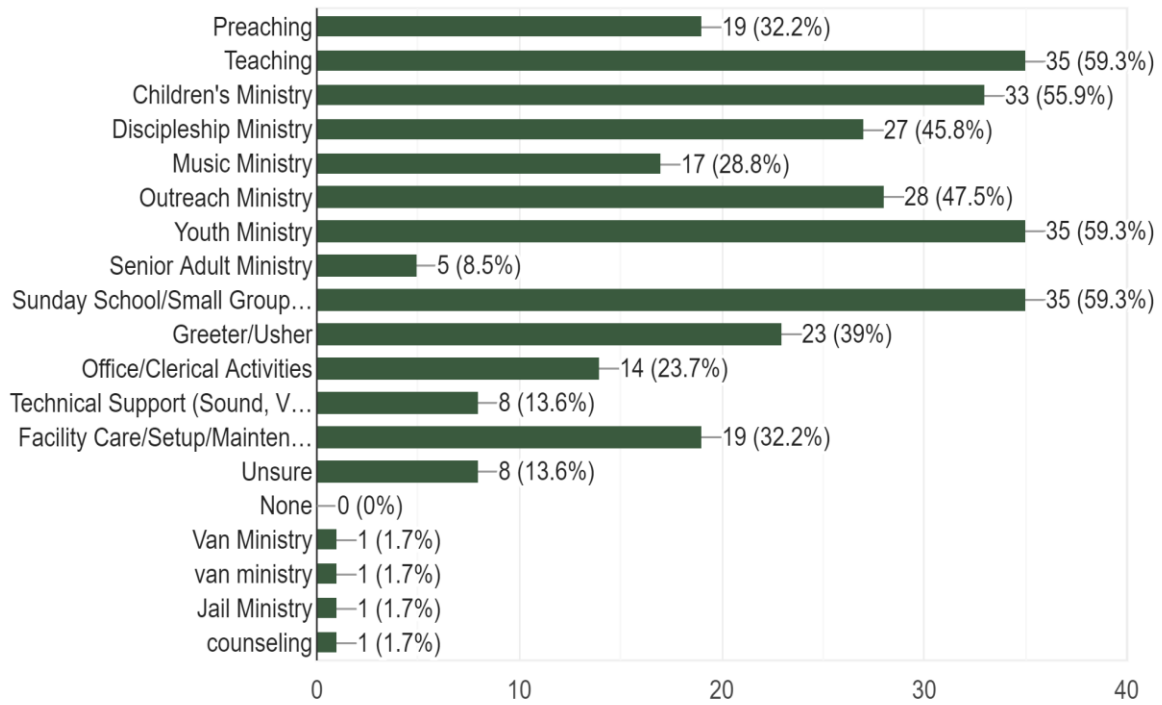
59 responses



22.

In the near future (0-18 months), what regular local church ministries do you anticipate for yourself? Select the areas where you expect to serv...nue serving) after graduation. Mark all that apply.

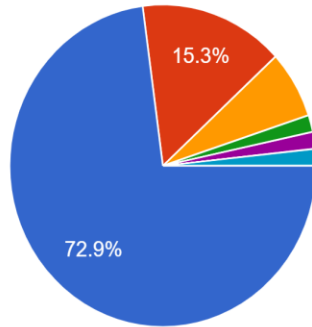
59 responses



23.

In the near future (0-18 months), I intend

59 responses

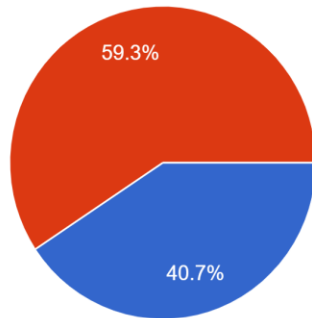


- To begin or to continue working in a position related to my field of study.
- To begin or to continue working in a position unrelated to my field of study.
- To continue my education.
- Continue working in a position related to my field of study AND continue my ed...
- I'll begin looking for a job in my field.
- Both to continue in an unrelated field and to begin in a related field

24.

I have already secured employment that is related to my field of study (even if the job starts after graduation).

59 responses



- Yes
- No

25.

As I think about my future, I believe it is likely that I will be working in a position related to my field of study five years from now.

59 responses

